

CAST Engineering Dashboard - Users and Roles

Purpose

This page helps to troubleshoot issues with Users and Roles.

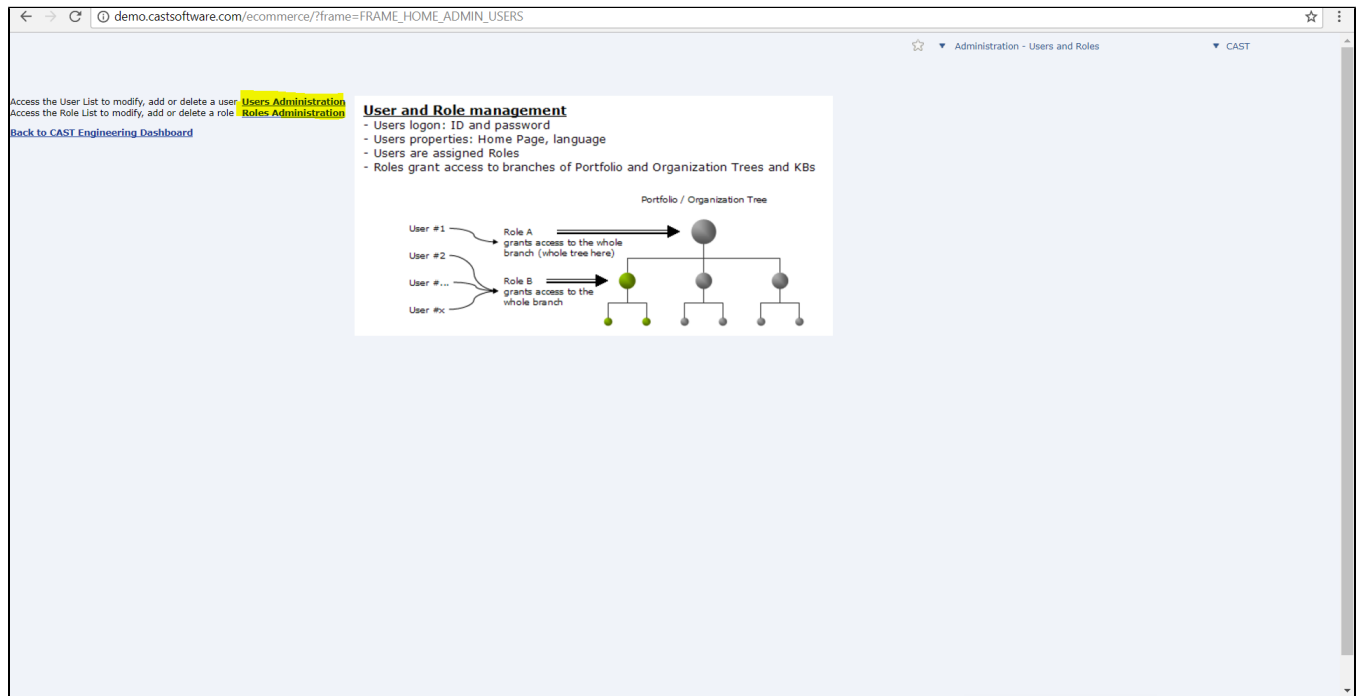


Figure 1

For more information on Users and Roles refer to the page - [CAST-CED - Managing users and roles](#)

Official Documentation

For 8.3: [User profiled pages](#)

Information Guides

[Information Guides by CAST AIP Component > CAST Engineering Dashboard CED](#)

Observed in CAST AIP

Release	Yes/No
8.3.x	✓

Observed on RDBMS

RDBMS	Yes/No
CSS	✓

Action Plan

1. Select the section you are interested in.
 - [CAST Engineering Dashboard - Users and Roles - Create User Error](#)
 - [CAST Engineering Dashboard - Users and Roles - Existing user get deleted after adding a new user](#)
 - [CAST Engineering Dashboard - Users and Roles - Missing or incorrect user](#)
2. If the problem you are facing does not match any case listed in this page, report your problem to [CAST Technical Support](#) and provide the below [Relevant input](#):

For CAST Technical Support Only - This page will be followed - [CAST Engineering Dashboard - Information - How to identify and execute SQL query involved in data display](#)

Relevant input

- [CAST Support Tool \(CST\) - alias Sherlock](#) export with the following options **CAST Bases Checker, Export Logs, Export Configuration files, Export Computer Environment, Export CAST Bases** with Management Base, Knowledge Base, Central base
- Complete screenshot of the dashboard with URL and footer showing your problem
- Name of the User / Role with which you are having a problem

Notes/comments

Related Pages