

# CMS Snapshot Analysis - Run Analyzer - Fatal Error - JEE with Extension

## \*Purpose

This page will guide you to troubleshoot the problems you may face while running the analysis with one of the JEE extensions.

For more information, refer to:

- Official documentation
  - [JEE - Available extensions](#)
- Online-help : CAST Management Studio - Help > How To > Regular audience > Run analysis only
- TKB page for INFORMATION GUIDE > [CMS Snapshot Analysis - Run Analyzer - Fatal Error - JEE with Extension](#)

## \*Observed on RDBMS

RDBMS	Yes/No
Oracle Server	✓
Microsoft SQL Server	✓
CSS3	✓
CSS2	✓

## Action Plan

1. Select the extension you are interested in:
  - [CMS Snapshot Analysis - Run Analyzer - Fatal Error - JEE with Extension - JEE Analyzer](#)
  - [CMS Snapshot Analysis - Run Analyzer - Fatal Error - JEE with Extension - Security for Java](#)
2. If you do not find the information you are looking for or solution for your problem, contact [CAST Technical Support](#) with below [Relevant Input](#). CAST Technical Support will reproduce the issue following [CMS Snapshot Analysis - Run Analyzer - Fatal Error - JEE with Extension](#)

## Relevant input

1. Sherlock ([CAST Support Tool \(CST\) - alias Sherlock](#)) : Export Logs, Export CAST Database, Export Configuration Files.
2. Source Code : It is required if the preprocessed file is not enough to reproduce the problem.
3. Explanation about the problem and supporting screenshots

## Notes/comments

## Related Pages