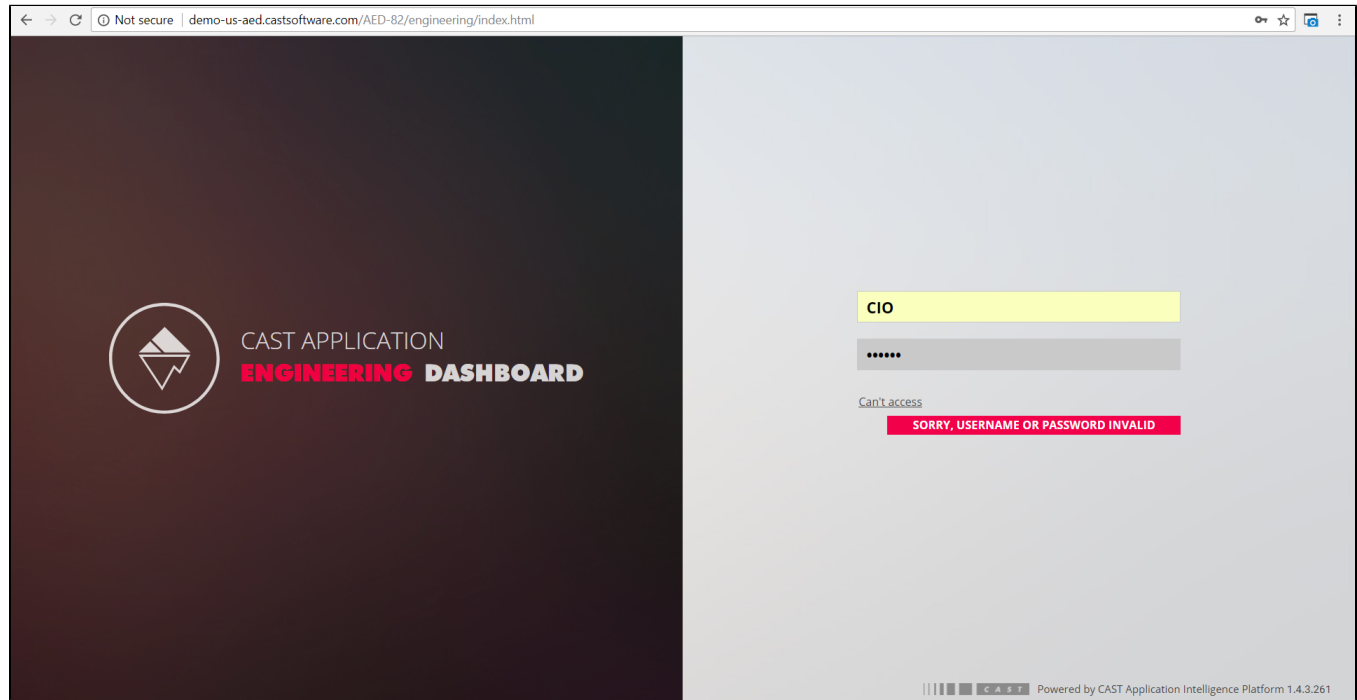


# Engineering Dashboard - Login - Errors

## Purpose

This page helps to troubleshoot issues when an error is encountered while trying to login to ED.



## Observed in CAST AIP

Release	Yes/No
8.3.x	✓

## Observed on RDBMS

RDBMS	Yes/No
CSS	✓

## Action Plan

1. Please check the following AAD page if you are getting a user or password invalid message as some errors are the same between HD/ED: [Health Dashboard - Login - Error - Sorry username or password invalid](#)
2. Select the section you are interested in.
  - [Engineering Dashboard - Login - Errors - DBMS connection has failed or all domains loading have been aborted](#)
  - [Engineering Dashboard - Login - Errors - This software is subject to a limited access - There are too many authorized users to connect to your ED](#)
3. If the problem you are facing does not match any case listed in this page, report your problem to [CAST Technical Support](#) and provide the below [Relevant input](#):

**For CAST Technical Support Only** - [Engineering Dashboard - ED - Information - How to reproduce ED issues](#)

**Notes/comments**

**Related Pages**