

# Engineering Dashboard - Application - Missing Application

## Purpose (problem description)

This page treats the issue of missing application from ED:

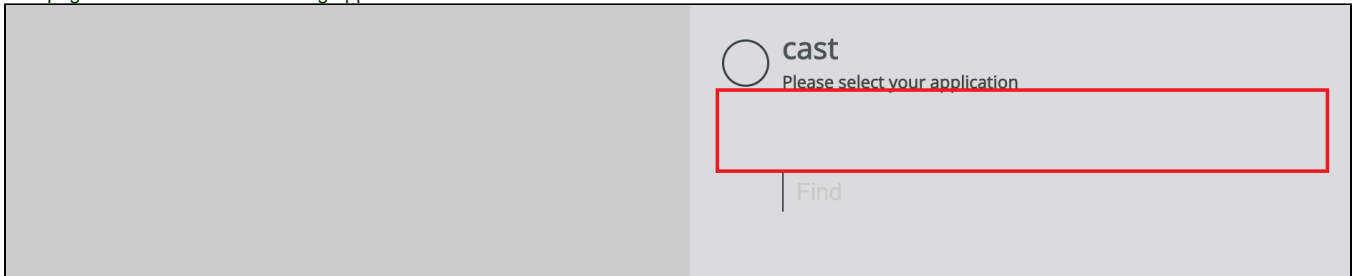


Figure 1

## Observed in CAST AIP

Release	Yes/No
8.3.x	✓

## Observed on RDBMS

RDBMS	Yes/No
CSS	✓

## Step by Step scenario

1. Take a full snapshot
2. Deploy the ED WAR folder.
3. Open ED.

## Action Plan

1. Check if the missing application have snapshots - [SQL Queries - CAST Central Base - Queries on snapshots - How to get the ID and name of a snapshot for a given application](#)

If yes then go to the next step, else the CB don't contain any snapshot, please take a snapshot the try to connect to the ED. If this do not resolve your issue, then contact [CAST Technical Support](#) with the [Relevant input](#)

2. Get the global TQI for the snapshot - [SQL Queries - CAST Central Base - Queries on applications - How to get the TQI by Technology TQI by Functional Module or global TQI for a Snapshot](#)

If the query return rows then go to the next step, else the application has no results, contact [CAST Technical Support](#) with the [Relevant input](#)

3. If this is not resolving the issue then contact [CAST Technical Support](#) with the [Relevant input](#)

## Notes/comments

Ticket # 6843

## Related Pages