

# CAST Engineering Dashboard - Login

## Purpose

This page helps to troubleshoot issues that may arise when trying to Login to the dashboard.

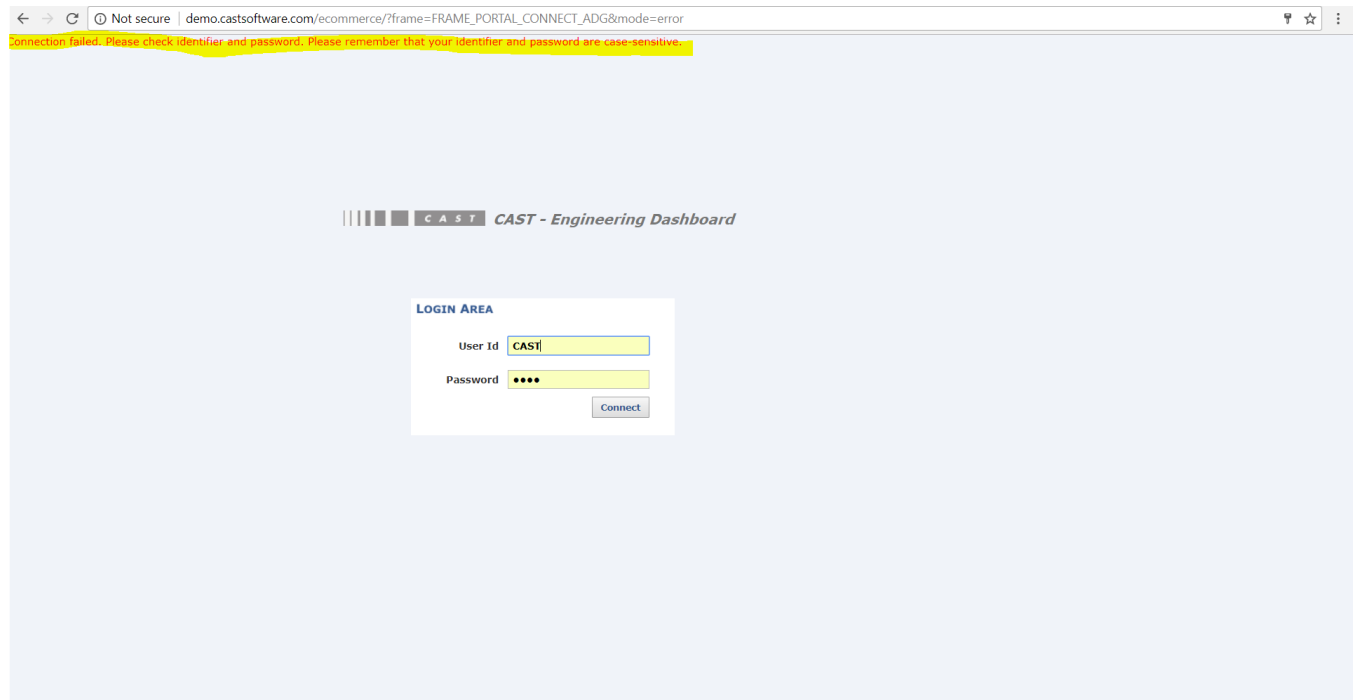


Figure 1

Official Documentation

For 8.3 : [User profiled pages](#)

Information Guides

[Information Guides by CAST AIP Component](#) > [CAST Engineering Dashboard CED](#)

## Observed in CAST AIP

Release	Yes/No
8.3.x	✓

## Observed on RDBMS

RDBMS	Yes/No
CSS	✓

## Action Plan

1. If you are using LDAP then navigate to the page - [CAST Engineering Dashboard - WAR Deployment - Configuration - LDAP - Connection issues](#)
2. Select the section you are interested in.
  - [CAST Engineering Dashboard - Login - Errors](#)
  - [CAST Engineering Dashboard - Login - Errors - HTTP ERROR 404](#)
3. If the problem you are facing does not match any case listed in this page, report your problem to [CAST Technical Support](#) and provide the below [Relevant input](#):

**For CAST Technical Support Only** - This page will be followed - [CAST Engineering Dashboard - Information - How to identify and execute SQL query involved in data display](#)

## Relevant input

- [CAST Support Tool \(CST\) - alias Sherlock](#) export with the following options **CAST Bases Checker, Export Logs, Export Configuration files, Export Computer Environment, Export CAST Bases** with Management Base, Knowledge Base, Central base
- Complete screenshot of the dashboard with URL and footer showing your problem

## Notes/comments

## Related Pages