

AIP Console - Extend - Offline extend - Unable to update new extensions to the offline extend service

Purpose (problem description)

- When uploading new extensions to the Offline Extend Service, we have the below error -

```
C:\Users\ [redacted] \Downloads\curl-7.67.0-4-win64-mingw\curl-7.67.0-win64-mingw\bin>curl -F "data=@C:\Users\ [redacted] \Downloads\9894fda2af4645b2b6e013b567af0fd9.extarchive" http:// [redacted] :8085/api/update
<!DOCTYPE html>
<html lang="en">
<head>
<meta charset="utf-8">
<title>Error</title>
</head>
<body>
<pre>Cannot POST /api/update</pre>
</body>
</html>
```

- This page will help you upload new Extensions to the Offline Extend Service when you come across the error.

Observed in CAST Extension Version,

Release	Yes/No
1.12.x	✓
1.11.x	✓

Observed in RDBMS

RDBMS	Yes/No
Oracle Server	N/A
Microsoft SQL Server	N/A
CSS3	N/A
CSS2	N/A

Step by Step scenario

- Follow the below page to update new extensions to the Offline Extend Service - [Update CAST Extend Offline with new content](#)

Action Plan

Please follow the below steps to solve the issue

- Download the required .nupkg files from the [CAST Extend URL](#)
- Copy the downloaded .nupkg files to the path <ExtendService Installation>\data\PACKAGES\
- Once the files are copied restart the CAST_ExtendService & the AIP Node and AIP Console Services as well for the updated Extensions to be reflected in AIP Console.

The issue is permanently fixed in [CAST Offline Extend service 1.0.0 funcrel](#)

If the above steps do not solve your issue contact [CAST Technical Support](#). with the following [Relevant input](#) for CAST Technical Support to investigate further.

Relevant input

- CAST AIP Console Logs [CAST Management Studio - Information - How to find logs](#) - Needs to be updated for this - no AIP Console logs currently)
- Detail of specific steps done
- Any applicable screenshots

Notes/comments

Ticket # 20454

Related Pages