

CAST Engineering Dashboard - Views

Purpose

This page helps you to troubleshoot any issue with any view on CED.

To know more about the views on CED.

Please refer to the pages under - [User profiled pages](#).

Observed in CAST AIP

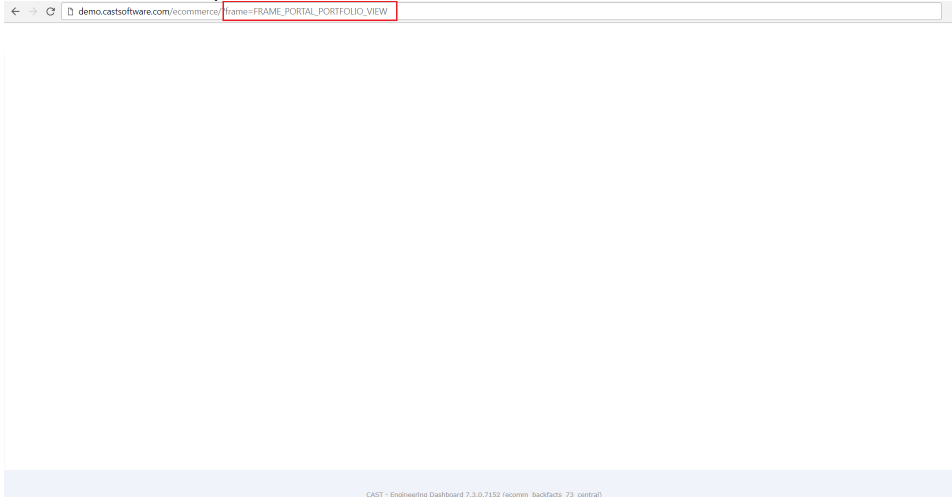
Release	Yes/No
8.3.x	✓
8.2.x	✓
8.1.x	✓
8.0.x	✓

Observed on RDBMS

RDBMS	Yes/No
Oracle Server	✓
Microsoft SQL Server	✓
CSS2	✓

Action Plan

1. Identify the name of the view you are having problem in from the URL -
Here in the below example we can see that the name of the view from the URL is FRAME_PORTAL_PORTFOLIO_VIEW



2. Select the section you are interested in.
 - [CAST Engineering Dashboard - Views - Empty or blank view](#)
 - [CAST Engineering Dashboard - Views - Errors](#)
 - [CAST Engineering Dashboard - Views - Hangs and performance issues](#)
 - [CAST Engineering Dashboard - Views - Incomplete view](#)
3. If the problem you are facing does not match any case listed in this page, report your problem to [CAST Technical Support](#) and provide the below [Relevant input](#):

For CAST Technical Support Only - [CAST Engineering Dashboard - Information - How to identify and execute SQL query involved in data display](#)

Relevant input

- [CAST Support Tool \(CST\) - alias Sherlock](#) export with the following options **CAST Bases Checker, Export Logs, Export Configuration files, Export Computer Environment, Export CAST Bases** with Management Base, Knowledge Base, Central base
- Complete screenshot of the dashboard with URL and footer showing your problem

Notes/comments

Related Pages