

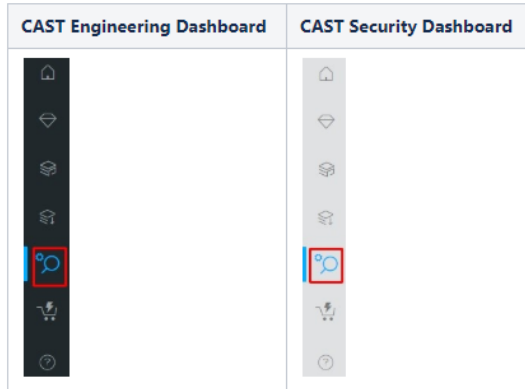
# Engineering Dashboard - Advanced Search

## Purpose

This page will help you to troubleshoot issues with the Advanced Search feature of ED.

### Accessing the Advanced Search feature

The Advanced Search feature can be accessed using the icon in the left hand menu:



Official documentation: [CAST Dashboard Package - Engineering Dashboard - Search options - Advanced Search](#)

## Observed in CAST AIP

Release	Yes/No
8.3.x, x >= 3 with Dashboard 1.7.0 or above	✓

## Observed on RDBMS

RDBMS	Yes/No
Oracle Server	N/A
Microsoft SQL Server	N/A
CSS3	N/A
CSS2	N/A

## Action Plan

1. Select the section you are interested in.
  - [Engineering Dashboard - Advanced Search - Advanced Search is hanging](#)
  - [Engineering Dashboard - Advanced Search - Some transactions are not found](#)
  - [Engineering Dashboard - Advanced Search - Violations are not displayed](#)
2. If the problem you are facing does not match any case listed in this page, report your problem to [CAST Technical Support](#) and provide the below [Relevant Input](#)

**For CAST Technical Support Only** - [Engineering Dashboard - ED - Information - How to reproduce ED issues](#)

## Relevant input

- [CAST Support Tool \(CST\) - alias Sherlock](#) export with the following options **Export Logs, Export CAST Bases** with Management Base, Knowledge Base, Central base and **CAST HD/ED Folder**.
- **Screenshot of AED showing the problem**

## Notes/comments

## Related Pages