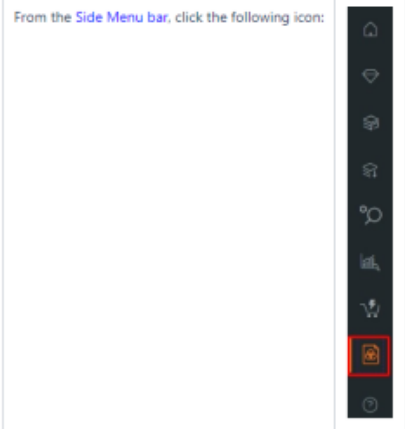


# Engineering Dashboard - Report Generation

## Purpose

This page will help you to troubleshoot issues with the Report Generation feature of ED. This feature can be accessed in the side menu bar of ED as shown in the screenshot below:

### Accessing the Report Generation feature



## Observed in CAST AIP

Release	Yes/No
8.3.x, x >= 3 with Dashboard 1.9.0 or above	✓

## Observed on RDBMS

RDBMS	Yes/No
Oracle Server	N/A
Microsoft SQL Server	N/A
CSS3	N/A
CSS2	N/A

## Action Plan

1. The dashboard reporting may not produce any results or partial results if the dashboard is configured with https and there are certificate errors as a result of configuration issues with the certificate. Please resolve any certificate issues before using the dashboard reporting. This may include the requirement of adding a certificate to a user's trusted root certification authorities area if required. An example of a screenshot of a certificate error is shown below:



- 1.
2. Select the section you are interested in.
  - [Engineering Dashboard - Report Generation - Error](#)
  - [Engineering Dashboard - Report Generation - Miscellaneous report error](#)
  - [Engineering Dashboard - Report Generation - Missing data in Miscellaneous report](#)
3. If the problem you are facing does not match any case listed in this page, report your problem to [CAST Technical Support](#) and provide the below [Relevant Input](#)

**For CAST Technical Support Only** - [Engineering Dashboard - ED - Information - How to reproduce ED issues](#)

## Relevant input

- [CAST Support Tool \(CST\) - alias Sherlock](#) export with the following options **Export Logs, Export CAST Bases** with Management Base, Knowledge Base, Central base and **CAST AAD/ED Folder**.
- **Screenshot of ED showing the problem**

## Notes/comments

## Related Pages