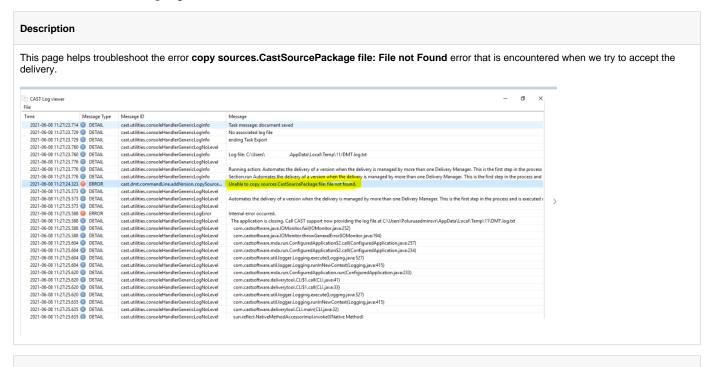
CMS Application - Delivery - Accept Delivery - Fatal Error - Folder is empty and has no source-code



Observed in CAST AIP

Observed on RDBMS

RDBMS	Yes/No
Oracle Server	•
Microsoft SQL Server	•
CSS3	•
CSS4	•
CSS2	•

Step by Step Scenario

- 1. Open CAST Management Studio / AIP Console
- 2. Select a version
- 3. Click Accept delivery or Set as current version.
- 4. The error is thrown during the accept delivery step.

Action Plan

The issue occurs because the version you have copied from, i.e the previous version is empty.

To solve your issue, you need to make sure the previous version created just before the failed version is complete and has not failed.

If the previous version is not the right one or the complete one, you can delete it as well.

1. If the above points do not help you, contact CAST Technical Support with the following Relevant Input for Support to reproduce. the issue.

Impact on Analysis Results and Dashboard

Accept delivery error leads to no version set as current version. Hence No analysis/ snapshot can be run for the expected version.

Related Pages

Ticket # 29915