

# AIP Console - Extend - Offline Extend

## Purpose

This page will help you solve problems related to the use of Extend with the CAST AIP Console.

CAST AIP Console is a front end web application which provides a means to configure, run, and manage CAST AIP analyses on multiple analysis machines.

CAST AIP Console gives an Application Overview showing the application state regarding versions, analysis and snapshots, Technologies and framework identification and Matching technology between Tech Survey and source code delivered

For more information, refer to:

- Official documentation: [CAST AIP Console](#)
- For Offline Extend: [CAST Extend Offline](#)

## Applicable Platform

AIP Platform	Yes/No
CAST AIP 8.3	✓

AIP Console Version	Yes/No
AIP Console 1.8.x or greater	✓

## Action Plan

1. If you are trying to install the offline extend service and get the error: ShellExecuteEx failed, code 8235, then disable **User Account Control: Only elevate executables that are signed and validated** if it is enabled in the Local Policies -> Security Options.
  - a. You can see more on this aspect of windows here: <https://docs.microsoft.com/en-us/windows/security/threat-protection/security-policy-settings/security-policy-settings>
2. Select the section you are interested in.
  - [AIP Console - Extend - Offline extend - GUI Hangs - Unstable Extend Service](#)
  - [AIP Console - Extend - Offline extend - Unable to update new extensions to the offline extend service](#)
3. If the problem you are facing does not match any case listed in this page, report your problem to [CAST Technical Support](#) and provide the below [Relevant input](#) for CAST Technical Support to *reproduce the issue*.

## Notes/comments

## Related Pages