

General timeout setting

The Dashboard/RestAPI has a **general timeout** setting, which can be configured when long processes are being run (for example **report generation** using **Report Generator**). By default the timeout is set to **15 minutes** - i.e. after 15 minutes of inactivity, connections are reset. To edit this timeout, edit following file with a text editor:

```
WAR 1.x
CATALINA_HOME\webapps\<<dashboard>\WEB-INF\web.xml

WAR 2.x
CATALINA_HOME\webapps\<<dashboard>\WEB-INF\classes\application.properties

ZIP 2.x
<unpacked_zip>\application.properties
```

Find the following options and modify as required:

```
WAR 1.x

<session-config>
  <session-timeout>15</session-timeout>
</session-config>

WAR and ZIP 2.0

## SESSION
# Session timeout
server.servlet.session.timeout=15m
```

For example to increase the timeout to 20 minutes, change the setting to:

```
WAR 1.x

<session-config>
  <session-timeout>20</session-timeout>
</session-config>

WAR and ZIP 2.0

## SESSION
# Session timeout
server.servlet.session.timeout=20m
```

Save the file to update the changes and then restart the host application server or the application.